

# Welcome

back to



## During Your Visit

Wiseacre is now by appointment only!

Contact our office preferably 24 hours in advance to book your visit, or to schedule a return  
**Hours of operation** are now **0900-1700**, with appointments available at 20 minute intervals  
Our staff is on hand to do in-house pulls for all clients. Call us today to inquire!

## Protect Each Other

Proper Personal Protective Equipment (**PPE**) is **required** for all visitors entering the building

## First Things First

Please sign our guestbook upon arrival, as well as our COVID Questionnaire, for contact tracing purposes  
**Wash your hands** (minimum 20 seconds with soap & water) in the bathrooms to your right  
Contactless soap dispensers are available in each bathroom  
Hand sanitizer has also been placed at the main entrance, and throughout the warehouse for your convenience

## Keeping Your Distance

To maintain safe physical distancing, no more than two clients are allowed in any one area at a time  
Wiseacre staff will put your order together, and you will be notified by the office with specific instructions for pickup  
All **outgoing orders** will be processed through **Loading Bay B**, accessed through Gate 3 (off Kipling)

## Bringing it Back

All returns will be held & sanitized before being processed by staff

Please be advised, we will no longer be accepting replacements for any lost or damaged items  
Contact our office today to schedule your return!

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All policies will be updated in full on our website

**[www.Wiseacre.ca](http://www.Wiseacre.ca)**

**Office & Admin** 647-939-2769 | **Props & Sets** 647-831-1035 | **Costumes** 647-831-1435